

From: Juan Lanus
To: Microsoft ATR
Date: 12/5/01 10:08pm
Subject: taking our lives in small chunks

Hi

MS, from it's dominant position, has damaged me, you, and we all.

All those "hung computer" problems, and many other related problems, should not exist. Windows should work "as advertised", which means flawlessly. All other operating systems do so.

The Windows failures and hangs infringe a small damage everyday to all of us.

See an example: if somebody takes other's guy life he is sent to jail.

MS's low quality operating systems are taking, globally, much more than one life. They are taking a few minutes from everybody's life to make a gross total equivalent to an important genocide.

Something comparable with the september 11 casualties, per month (I'm not doing the arithmetic, but it might well be even more).

As a monopolic supplier, MS doesn't feel pressed to fix the problems.

If DOJ doesn't, who might help us now?

Juan Lanus
TECNOSOL
Argentina (and the rest of the world)